



## Retail Assistant – Phantom Creek Estates

Phantom Creek Estates is a highly anticipated new winery located on the famed Black Sage Bench of British Columbia's Okanagan Valley, we specialize in single vineyard Bordeaux reds and Alsatian whites. By farming our vineyards with care and precision, Phantom Creek Estates produces wines that celebrate and speak to where they are grown. The winery's Estate vineyards are in transition to organic and biodynamic certification.

We are currently recruiting for a Retail Assistant to join our growing hospitality team. This hourly position will be based in the winery on Black Sage Road in Oliver, British Columbia and will be an important part of our hospitality team to deliver great guest experiences.

The essential functions for this role are:

- Clean and setup guest experiences at the tasting bar, terrace lounge, VIP rooms and other winery events
- Pour wine, clean and polish glassware for pouring's
- Replenish inventory and merchandise in the tasting room as needed
- Provide consistent brand messaging and facilitate the checkout experience for our guests
- Help to prepare and package online orders and wine club shipments

The successful candidate qualifications are:

- Hospitality experience is preferred. Training will be provided
- A proven helpful, positive and cheerful attitude
- Available to work evenings, weekends and holidays when scheduled
- Able to stand or walk for long periods
- Ability to lift 40 lbs. and work weekends and holidays

If this sounds like the role for you, please forward your up to date resume to [tkustiak@phantomcreekestates.com](mailto:tkustiak@phantomcreekestates.com)

PHANTOM CREEK  
ESTATES